

Title: Fix for CCMS installed on a computer with Office 2007

Subject: Mobile DVR Phone Support

Keywords: CCMS, Office 2007

Article:

Purpose & Scope

This procedure will explain how to make the CCMS software work correctly on a computer that has Office 2007 installed. You will no longer receive the following error: Could not find file 'C:\Program files\aeigison\ccms\camera.dat.

Procedure

Click on the Windows Start button, navigate to Settings, and then click on Control Panel.

Once in the Control Panel open Administrative Tools, then open Data Sources (ODBC).

Then click on the System DSN tab at the top. Click Add, then select Microsoft Access Driver (*.mdb) and click finish.

In the Data Source Name & Description fields type: CCMS (Once you have entered CCMS in both fields click Create.)

Migrate to the ccms folder - it is located within C:\Program Files\aeigison\ccms. This is the location where you will be saving your newly created database. In the Options section check the box beside System Database. In the Database Name field type: CCMS.mdb (click OK when finished) You will be prompted that it has been created - click OK, then close out all menus.

Open the CCMS software, ignore the error & click OK. Then click database, migrate to the CCMS.mdb file you created earlier in the ccms folder. Highlight CCMS.mdb and click OK. The camer.dat error should no longer appear when you open the CCMS software.

CCMS login information is User name: supervisor Password: three

Additional Comments

This fix will work on Windows XP machines as well as on Vista.